NHS Continuing Healthcare Assurance

Overview

Background

The **Assurance and Improvement Management System** (AIMS) has been developed by QUIQSOLUTIONS and NHS England to improve the timescale of the Quarterly Assurance Process.

It is based upon the principle that once the **quarter has finished** a CCG will know *at that point i.e. Quarter End*, how they are performing against the **three key standards** and can answer the following key questions:

1. What is the estimated percentage of DSTs completed in an acute hospital setting in the last quarter?

2. What is the estimated percentage of CHC referrals completed within 28 days in the last quarter ?

3. What is the estimated number of incomplete referrals exceeding 28 days by 12 – 26 weeks or more as at the last day of the previous quarter?

If an **Improvement Plan** is required it can be drafted immediately without waiting for the **NHS CHC Data publication.**

AIMS has therefore been designed to provide a mechanism to:

• Gather the data from CCGs within days of the quarterly data submission
• Request an Improvement Plan if required
• Receive and Review that Plan
• Collate and compile the historical and current data and Plans in a single workspace
• Facilitate automated reporting to the Regions

A simple process

1. The day after quarter end a scheduled **Request For Information** will be sent to all CCGs asking if they have met the 3 standards (set out above).

2. NHS England review the submission and decide if an **Improvement Plan** is required in any area. If a plan is needed a request is made to the CCG to complete the relevant Improvement Plan within **AIMS**.

3. The plan is **reviewed** by the STP / DCO and any comments are then sent back to the CCG via **AIMS**.

4. Once the quarterly data is published the DCO/STP compile the reports for the **Region** who then compile the report for the **National NHS CHC Team**.

The whole process is managed by **AIMS** and all information, notifications, comments, reviews and alerts are accessible as required by authorised users.

Key Features

The system will support **CCGs** and **Regions** with:

- CCG/STP/Regional assurance communication and exchange of assurance and improvement Information
- Early identification of CCGs requiring an Improvement Plan – as early as the day after quarter-end
- Extended period for CCGs to submit Improvement plans for approval (up to 4 weeks)
- CCGs have more time for the development/review of an Improvement Plan
- Assurance work and conversations are more relevant and up to date
- Management of submission and review of improvement plans
- Reconciliation of CCGs' reported assurance position with official published data
- Progressing of outstanding improvement plans
- Submission of national NHS CHC assurance reporting
- Easy access of historical data and improvement plans

QUIQSOLUTIONS provide free online webinar training for familiarisation of the AIMS System and full details of webinars can be found at
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